

Easterling, Deborah

273893

From: Easterling, Deborah
Sent: Thursday, January 04, 2018 1:50 PM
To: 'Adam M.'
Subject: RE: Protest Letter 2017-292-WS

Dear Mr. Messinger,

This is to acknowledge receipt of your Letter of Protest/Comments to the Public Service Commission of South Carolina. Your Letter of Protest/Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at www.psc.sc.gov.

- Docket No. 2017-292-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services

A Protestant is an individual objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties.

According to the Commission's Rules of Practice and Procedure, filing a Protest does not make you a Party of Record. A Protestant desiring to become an Intervenor (i.e., a Party of Record) in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission.

You can follow this Docket and other daily filings made at the Commission by subscribing to the Commission's Email Subscriptions at this link: <https://dms.psc.sc.gov/Web/Email>; or you can also follow Docket No. 2017-292-WS at this link: <https://dms.psc.sc.gov/Web/Dockets/Detail/116450>.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Deborah Easterling
 Executive Assistant
 803-896-5133

From: Adam M. [mailto:a_____.com]
Sent: Thursday, January 04, 2018 1:12 PM
To: PSC_Contact <Contact@psc.sc.gov>
Subject: Protest Letter 2017-292-WS

Please see attached letter in protest of docket 2017-292-WS



* Required Fields

Letter of Protest
in Docket 2017 - 292 - WS

Date: * 01/04/2017

Protestant Information:

Name * Adam Messinger

Mailing Address *

City* Fort Mill

State* SC

Zip * 29715

Phone *

E-mail

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a customer of Carolina Water Service, Inc. My address is listed above.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

Water service from Carolina Water Service, Inc. is already extrodinarily high. There is little to no maintenance, repair or ugrade done on the water system in the 10 years I have been a customer. Carolina Water Service, Inc. has a literal monopoly on water service in our neighborhood. We are at their mercy for an essential resource. We routinely have to have our "system flushed" and undergo water boil advisories, many times, only receiving notfication once the boil restriction is lifted. Their customer service is terrible, their product is terrible and there is no upkeep, improvements made on a 40+ year old water system.

Also one only has to Google search for "lawsuit Carolina Water Service" or "lawsuit Utilities Inc" to see that their business practices are shady at best.

3. Do you wish to make an appearance at a hearing in this proceeding , if scheduled, and offer sworn testimony? *

I would prefer not to appear in person unless it is necessary to motivate some action to stop Carolina Water Serrvice, Inc from continuing to overcharge and under deliver.